

## **GUARANTEE AND CONTRACT**

### **GENERAL**

We guarantee quality and professional workmanship that will please our customers. Maritime Insulators Limited uses the best insulating techniques to ensure a high quality insulation job that will save you money for years to come. Following the completion of each job, we clean up any mess made leaving the customer's residence as clean as possible.

Maritime Insulators Limited is a certified insulation installer in all of the products used and are well trained in each area.

Maritime Insulators Limited will supply, if requested, a copy of our insurance policy (liability of \$5,000,000), a WCB clearance letter and proof of membership with BBB. If damage occurs to your residence or property and is deemed to be the full fault of Maritime Insulators Limited, we will replace or repair the damage at our cost.

There are no hidden costs in a Maritime Insulators Limited estimate. The job will be completed for the price on the estimate to the specifications written on the estimate, except when the owner requests additional work or does not comply with these conditions.

Payment for work completed by Maritime Insulators Limited will be accepted by cheque, credit card, money order, cash or e-transfer. Cheque or money order should be made payable to Maritime Insulators Limited. Full payment is required when the job is complete unless other arrangements are made in advance of the work commencing. If payment is received more than 15 days following the invoice date, a 2% monthly interest charge will be applied.

### **EXTERIOR WALL AND ATTIC INSULATION**

When having blown-in insulation installed in your attic, please ensure that you will not need to access your attic after insulation is complete. If a person enters the attic after the blown-in insulation is complete this will compress the insulation and decrease the R-value. Maritime Insulators Limited is not responsible if this occurs.

With exterior wall application, it is the responsibility of the homeowner to ensure that there are no holes or cracks in the exterior walls on the inside of the house, that all plumbing and electrical is completed to building code, and that there are no holes made through the exterior walls that are oversized for the plumbing or electrical that would result in insulation blowing inside the interior of the house. A checklist is attached to assist you before we insulate to ensure this does not occur.

Wall covering (gyprock, paneling, etc.) must be installed to building code with the proper amount of nails or screws to ensure no blowouts. If the wall covering is not attached with the proper amount of screws or nails and a blowout occurs, Maritime Insulators Limited is not responsible for any damage or loss.

The homeowner must inform Maritime Insulators Limited of any duct work that runs through the exterior walls prior to the day insulating commences.

On the day of insulating, Maritime Insulators Limited must have access to the inside of the house before insulating can commence. The workers may need access throughout the day to check the inside of the house. We also ask permission for the workers to have use of one washroom.

Please ensure that there is minimal to no insulation in the walls before we arrive on site. This can be achieved by drilling or cutting several small holes throughout the house in the exterior walls. Shine a light into the hole to check for insulation or use a small wire hook to insert and remove to assess if there is any insulation. If you cannot do this yourself, advise Maritime Insulators Limited before the day of the job and for a small fee we can complete this task for you. If on the day of the job we arrive on the job site with a crew and they find that the exterior walls are completely insulated, they will inform you and there will be a service charge of \$500 + HST.

In the case of cellulose application to exterior walls, any cellulose spilled on the ground will be raked up by our workers. With exterior wall application there may be small traces of cellulose left behind, keep in mind that cellulose is made from recycled paper and is environmentally friendly.

### **NEW CONSTRUCTION**

Maritime Insulators Limited guarantees all work to pass building inspection. We are not responsible to request building permits or inspections. This is the responsibility of the general contractor.

In new construction, all framing, electrical, and plumbing must be completed prior to Maritime Insulators Limited commencing the insulation process. We are not responsible for any of these items that were missed after insulation is completed.

The job site floor must be clean and free of obstructions at least 6 feet from the walls or additional charges may be applied.

**SPRAY FOAM & MONOKOTE**

Spray foam requires that the building is vacant during application of the product and for a minimum of 24 hours after spraying is completed (other than certified spray technicians).

When having spray foam and/or Monokote work completed, the job site floor must be clean and free from obstructions at least 6 feet from the walls, or additional charges may be applied.

There is a fair amount of overspray when spray foam is being installed. Any items or objects of value or importance must be completely covered or removed from the area. Maritime Insulators Limited will protect any items or objects that are close to the spray area that are fixed in place. All other items that are movable are the responsibility of the customer.

Spray foam that is exposed on the interior of a building must be covered with a thermal barrier. Monokote Z-3306 or gyprock must be applied over any exposed spray foam to meet building code. If the area to be sprayed is deemed a crawlspace, no thermal barrier is required. If the spray foam is being applied in an area where appliances with an ignition source are present (ie furnace or hot water tank), a thermal barrier must be applied.

Monokote is a spray-on cementitious fire protective coating specifically formulated for application over spray foam. It is mixed with water and produces a lot of overspray. This process is messy. Maritime Insulators Limited will protect fixed items and objects in the area as well as possible. There may be traces of Monokote left behind.

**ACKNOWLEDGEMENT**

Please print and sign this Guarantee and Contract. Please return to Maritime Insulators Limited by emailing info@maritimeinsulators.com, deliver to the worker in charge of the job on the day of insulating, OR mail to P.O. Box 181, Chester Basin NS B0J 1K0. This must be completed before work commences. Work must be booked within 6 months from the date on the estimate or the estimate expires. If there is a need for a second estimate after three months, there may be a fee.

***By signing below you agree that you have read, understand and agree to the terms and conditions on pages 1 - 2.***

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



Maritime Insulators Limited  
(902) 497-8391  
www.maritimeinsulators.com  
info@maritimeinsulators.com